

## DATAMENA METRO CONNECT SERVICE SCHEDULE

This Schedule is applicable to a Service Order for datamena Metro Connect Service(s) which has been submitted by Customer, and accepted by Supplier, in accordance with the Master Services Agreement or the online *General Terms and Conditions* (available from the datamena website at the following url: <http://www.datamena.com>) (collectively, the “Agreement”).

1. **Service Description.** Supplier’s Metro Connect Service provides connectivity through an active circuit from a customer rack within one Supplier data center in the UAE (A end) to a customer rack in another Supplier data center in the UAE (B end).

2. **Definitions.** Capitalized words and phrases used in this Schedule, but not otherwise defined below shall have the meaning given to them in the Agreement.

**Circuit** means a point-to-point transmission channel provided by the Supplier for the Customer’s use for the conveyance of data and/or information services between the Supplier Network Termination Points;

**DDF** means Digital Distribution Frame;

**Metro Connect Service** refers to wire line telecommunications Circuits contracted for by the Customer which are provisioned between two POPs in different geographic locations within the UAE;

**Port** means an interconnection at a specified speed between the Customer’s node and the Supplier Network;

**POP** means Point of Presence, at the Supplier premises;

3. **Service Specifications.**

3.1. Service Types: The Metro Connect Service is provided as either

3.1.1. SDH circuit

Type	Capacity
STM-1	155 Mbps
STM-4	622 Mbps
STM-16	2.5 Gbps
STM-64	10 Gbps

3.1.2. Ethernet circuit

Type	Capacity
Ethernet – 1 GE	1 Gbps
Ethernet – 10 GE	10 Gbps

3.1.3. Transparent circuit

Type	Capacity
Transparent – 10 G	10 Gbps

3.2. Service Demarcation: The Metro Connect Service is provided between:

3.2.1. **A-end:** Customer rack in Supplier facility #1

3.2.2. **B-end:** a rack in Supplier facility #2

3.3. Service Components: The Metro Connect Service includes the following elements:

3.3.1. Datacenter Cross-Connect Service (additional charges apply) from A-end Customer rack in Supplier facility #1 to Suppliers transmission/IP equipment(s) in Supplier facility #1

3.3.2. Active circuit from Supplier equipment in Supplier facility #1 to Supplier equipment in Supplier facility #2

3.3.3. Datacenter Cross-Connect Service (additional charges apply) from Supplier equipment in Supplier facility #2 to B-end rack in Supplier facility #2